

La Siloam Terms of Service

Welcome to La Siloam. These Terms of Service ("Terms") govern your access to and use of the La Siloam website, booking platform, and related services (collectively, the "Services"), operated by La Siloam ("La Siloam," "we," "us," or "our").

By accessing or using our Services, you agree to be bound by these Terms. If you do not agree, please do not use our Services.

1. Use of Our Services

You must be at least 18 years old, or the age of legal majority in your jurisdiction, to make a reservation or enter into an agreement with La Siloam. By using our Services, you represent that you meet this requirement and that all information you provide is accurate and current.

2. Reservations and Bookings

- All reservations are subject to availability and confirmation.
- Rates, fees, and availability are subject to change without notice until a booking is confirmed.
- Payment terms, deposit requirements, and cancellation policies will be disclosed at the time of booking and may vary by property, rate type, and season.
- You are responsible for reviewing the specific cancellation and refund policy applicable to your reservation before booking.

3. Cancellations, Modifications, and No-Shows

Cancellation and modification policies vary by property and rate plan and will be clearly presented during the booking process. La Siloam reserves the right to charge cancellation fees, deposit forfeitures, or full stay charges for no-shows, in accordance with the applicable policy.

4. Guest Conduct

While staying at any La Siloam property, guests agree to:

- Comply with property-specific rules and local laws
- Treat staff, other guests, and property responsibly and respectfully
- Assume responsibility for any damage caused to property during their stay

La Siloam reserves the right to refuse service or remove any guest whose conduct is deemed disruptive, unsafe, or unlawful, without refund.

5. Pricing and Payment

All prices are listed in the currency specified at time of booking and are subject to applicable taxes and fees, unless otherwise stated. Payment must be made using an accepted method, and you authorize La Siloam or its designated payment processor to charge the applicable amounts.

6. Intellectual Property

All content on our website — including text, graphics, logos, images, and design — is the property of La Siloam or its licensors and is protected by intellectual property laws. You may not reproduce, distribute, or create derivative works from this content without our prior written consent.

7. Third-Party Links and Services

Our Services may contain links to third-party websites or services (e.g., booking partners, payment processors). La Siloam is not responsible for the content, policies, or practices of any third-party sites and encourages you to review their respective terms and privacy policies.

8. Limitation of Liability

To the fullest extent permitted by law, La Siloam shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of our Services or your stay at any La Siloam property, including but not limited to loss of property, personal injury, or trip interruption, except where such liability cannot be excluded by law.

9. Indemnification

You agree to indemnify and hold harmless La Siloam, its affiliates, officers, employees, and agents from any claims, damages, liabilities, and expenses arising from your use of the Services, violation of these Terms, or violation of any rights of a third party.

10. Disclaimer of Warranties

Our Services are provided on an "as is" and "as available" basis. La Siloam makes no warranties, express or implied, regarding the accuracy, reliability, or availability of our Services, to the extent permitted by applicable law.

11. Governing Law and Dispute Resolution

These Terms shall be governed by the laws of [Insert Jurisdiction], without regard to conflict of law principles. Any disputes arising from these Terms or your use of our Services shall be resolved in the courts of [Insert Jurisdiction], unless otherwise required by applicable law.

12. Changes to These Terms

We may revise these Terms from time to time. Updated Terms will be posted on this page with a revised "Last Updated" date. Continued use of our Services after changes take effect constitutes acceptance of the revised Terms.

13. Contact Us

For questions regarding these Terms, please contact us at:

La Siloam

reservations@lasiloam.com